

When you're in the thick of it

When is it?

- 12:30pm - 4:30pm (Lunch served from 12:30pm - 1:30pm)
- 134 Edmund Street, Birmingham, B3 2ES
- £125 + VAT per session

A wise investment

At some point, every organisation will face the challenge of conflict in the workplace. The successful ones address it pro-actively and effectively. The unsuccessful ones don't – and as a consequence they continue to be plagued by inappropriate behaviour, poor staff morale and all the attendant time, cost and wasted resource.

The benefits of investing wisely in conflict resolution are self evident – a better motivated workforce, enhanced performance and a stronger organisational culture. This half-day course (part of our ongoing, 'Sustainable Growth' Programme for HR Directors and Managers) will provide you with tools to help you deliver effective conflict resolution within your organisation.

The programme

We will open the session by exploring the options – redundancy and the alternatives. Where redundancy is necessary we will ensure you have the tools to equip you to develop a consultation and selection process that will protect the organisation and maintain your current relationships with your workforce.

Kristina Turner, Managing Director of KJT Consulting Services Limited, will then lead a workshop drawing on her experience in handling large scale restructures in the public sector.

Partner Tony Hall will close the session by providing us with some incisive observations concerning the importance of pastoral care to enhance performance and reduce potentially significant risk to our organisations

Why should I attend?

The news is still full of stories of the impact of the economic downturn and every organisation is under pressure to make efficiency savings. Reducing staff costs is often high on the agenda. This session will equip you to consider the options available and implement a strategy which will deliver positive and sustainable outcomes.

Feedback from earlier sessions

- "Very thought provoking and invigorating";
- "Thought provoking afternoon";
- "This is an opportunity to share good practice with other HR colleagues".

If you would like to book a place on this seminar, please register via our website <http://www.anthonycollins.com/news-and-events/events.aspx> or by email to simon.ramshaw@anthonycollins.com

Please note that the above programme is subject to alteration

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